

SWAROVSKI OPTIK**Customer Service**

Daniel-Swarovski-Strasse 70
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 Email customerservice@swarovskioptik.com

SWAROVSKI OPTIK U.K. LTD.

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 Salfords, Surrey RH1 5JQ
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 Fax 01737 856885
 Email info-uk@swarovskioptik.com



**SWAROVSKI
OPTIK**

If you wish to bring your product for repair to our office U.K. please call 01737 856812 to make an appointment.

**SWAROVSKI OPTIK U.K.
Repair Service**

Enduser

Name _____
 Street _____
 ZIP _____ City _____
 Country _____
 Telephone _____ Mobile _____
 Email _____ *Send back to this Enduser address*

Dealer

Dealer Name _____ Dealer Number _____
 Street _____
 ZIP _____ City _____
 Country _____
 Telephone _____ Mobile _____
 Email _____ *Send back to this Dealer address*

Product

- Binocular Rifle scope Spotting Scope Accessory Optronical instrument

Product name _____

Serial number _____

Accompanied with accessories:

- Strap Cover Bag Mounting (scope) Other _____

Binocular

- Left Tube Right Tube
 Scratch Dust, dirt inside Coating defect

Monocular (Rifle Scope, Spotting Scope, Eyepiece)

- Reticle out of position Double image Focus defect Illumination defect Housing damaged
 Condensation Armouring Other _____

If within warranty, this repair/service is made free of charge and we don't need an OK from your side. If not within warranty, you will first receive a cost-estimation and after your OK and payment we will start the repair.

Details (Please describe in English)

The storage of your data is necessary to process the service case. In addition, SWAROVSKI OPTIK would like to store your data for the purpose of customer support. By signing up, you agree that the above information may be stored, processed and used by SWAROVSKI OPTIK in order to contact you by direct mail, e-mail or by telephone for service purposes, market research and market services. SWAROVSKI OPTIK assures that the data is not passed on to third parties.

You can withdraw your consent at any time by e-mail (customerservice@swarovskioptik.com) or direct mail to SWAROVSKI OPTIK, Daniel-Swarovski-Strasse 70, 6067 Absam, Austria.

Date _____

Signature _____