

SWAROVSKI OPTIK**Customer Service**

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**SWAROVSKI
OPTIK**

SWAROVSKI OPTIK NORDIC / DENMARK**Service formular / Repair Service****Kunde (Slutbruger) / Enduser**

Navn / Name _____

Adresse / Street _____

Post nr / ZIP _____

By / City _____

Land / Country _____

Telefon nr /
Telephone _____

Mobil / Mobile _____

Email _____

*Sendes tilbage til denne slutbruger adresse /
Send back to this Enduser address*

Forhandler / DealerFirma Navn /
Dealer Name _____Firma Nr /
Dealer Number _____

Adresse / Street _____

Post nr / ZIP _____

By / City _____

Land / Country _____

Tel / Telephone _____

Mobil / Mobile _____

Email _____

*Sendes tilbage til denne forhandler adresse /
Send back to this Dealer address*

Produkt / Product Håndkikkert / Binocular Riffelkikkert /
Riflescope Teleskop /
Spotting Scope Tilbehør /
Accessory Optisk produkt /
Optronical instrument

Produkt Beskrivelse / Product name _____

Serienummer / Serial number _____

Medfølgende tilbehør / Accompanied with accessories:

 Rem / Strap Beskyttelsesdæksler / Cover Taske /
Bag Montage /
Mounting (scope) Andet / Other _____

Håndkikkert / Binocular

 Venstre / Left Højre / RightMonocular (riffelkikkert, Teleskop, Okular) /
Monocular (Rifle Scope, Spotting Scope, Eyepiece)
 Ridse / Scratch Støv, skidt invendig / Dust, dirt inside Defekt Coating / Coating defect Sigte ude position /
Reticle out of position Dobbelt billed /
Double image Fokus defekt /
Focus defect Defekt lys/
Illumination defect Tube, rør defekt /
Housing damaged Kondens / Condensation Gummi armerin /
Armouring Andet / Other _____

Er produktet under garanti udføres reparation/service uden beregning, hvis produktet ikke er dækket af garanti, vil prisoverslag blive fremsendt inden reparation påbegyndes.

If within warranty, this repair/service is made free of charge and we don't need an OK from your side. If not within warranty, you will first receive a cost-estimation and after your OK and payment we will start the repair.

Fejlbeskrivelse (skal skrives på engelsk) / Details (Please describe in English)

Opbevaring af dine data er nødvendig for at behandle service sagen. Derudover vil SWAROVSKI OPTIK gerne gemme dine data med henblik på kundesupport. Ved at tilmelde dig, accepterer du at ovenstående oplysninger kan opbevares, behandles og bruges af SWAROVSKI OPTIK for at kontakte dig via brev, e-mail eller telefon til serviceformål, markedsundersøgelser og markedstjenester. SWAROVSKI OPTIK sikrer, at dataene ikke videregives til tredjepart.

Du kan til enhver tid inddrage dit samtykke via e-mail (customerservice@swarovskioptik.com) eller via brev til SWAROVSKI OPTIK, Daniel-Swarovski-Strasse 70, 6067 Absam, Østrig.

The storage of your data is necessary to process the service case. In addition, SWAROVSKI OPTIK would like to store your data for the purpose of customer support. By signing up, you agree that the above information may be stored, processed and used by SWAROVSKI OPTIK in order to contact you by direct mail, e-mail or by telephone for service purposes, market research and market services. SWAROVSKI OPTIK assures that the data is not passed on to third parties.

You can withdraw your consent at any time by e-mail (customerservice@swarovskioptik.com) or direct mail to SWAROVSKI OPTIK, Daniel-Swarovski-Strasse 70, 6067 Absam, Austria.

Dato / Date _____

Underskrift / Signature _____